



Parker TECHNOLOGY™

Put the human touch back into parking.

Who's taking the call when your customers press the help button? Our 24/7 Call Center of trained specialists will answer your calls with your brand, and will follow your business rules. We're here to help you provide great customer service by delivering a premium guest experience.

Available now with every FlashParking kiosk.

 **FlashParking**





Introducing the PARCS solution with a two-way video intercom and 24/7 call center, built in.

Now, you can buy FlashParking's PARCS solution and get the power of Parker Video Intercoms, including our world-class Parker 24/7 Call Center, installed and ready to flip on by checking a box, direct from the factory.



This combination delivers a state-of-the-art PARCS solution and addresses both your access control and remote attendant call center requirements. Bundled together, you now have an all-inclusive solution to deliver a premium customer experience using 21st Century technology.

PARCS FEATURES

- Touchscreen interface for ease of use by parking patron
- All-in-one design can be used as an entry, exit and pay-on-foot
- On-demand pricing and loyalty program managed via the cloud
- Software that integrates with eParking reservations like: ParkWhiz, SpotHero and others
- Monitor revenue and activity via mobile app or desktop in real-time
- FlashParking Platform lets patron gain ticketless entry with a credit card, cell number or driver's license
- Advanced LPR and RFID recognition technology
- Transparent SaaS monthly pricing provides continuously improved features

INTERCOM FEATURES

- Two-way video allows a parking patron to talk face-to-face with remote attendant
- Supports high definition, 1920 x 1080 resolution, smooth video
- Robust call center software suite that tracks facility info and your business rules

Questions?

We're here to help. Additional information is available for more specific calls and questions. Please contact us at getstarted@helpmeparker.com, call us at 800.923.2704, or speak with your FlashParking sales representative.